

McNeill Hotel Company Earns Coveted Guest Satisfaction Excellence Award From Marriott

MEMPHIS, TN. May 10, 2017 – McNeill Hotel Company, a nationally-recognized hotel owner, developer, and manager, received the 2017 “Guest Satisfaction Excellence Award – TownePlace Suites Brand” at the recent Marriott Connect 2017 Select Brands Owners Conference.

The Guest Satisfaction Excellence Award recognizes companies that had the highest Guest Tracking Score average for all hotels in its portfolio for a particular brand and no “Red Zone” hotels in the respective brand’s portfolio.

One shining example of McNeill’s superior performance with the TownePlace Suites brand is evidenced by its TownePlace Suites in Hattiesburg, MS, which was awarded the “New Hotel Opening of the Year - TownePlace Suites Brand” earlier this year.

“We are very grateful to receive such a prestigious award, particularly from Marriott, a company that is synonymous with the art of Guest Satisfaction in the hotel industry,” said Phillip McNeill, CEO of McNeill Hotel Company.

“We’re very proud to be honored by Marriott with this fantastic award,” added Mark Ricketts, President and COO. “It is always our goal to be the best at what we do, at both the corporate and property level, and this award confirms that we have accomplished that. It sets the bar high, which is a great thing.”

About McNeill Hotel Company

Headquartered in Germantown, Tennessee, McNeill Hotel Company focuses on select service hotels with a growth strategy based on a mix of new hotel development, meaningful acquisitions and third party management agreements. The company is an approved franchisee for both Marriott and Hilton. Phillip McNeill, Jr and Mark Ricketts, the company's principals, are 2nd generation hoteliers with over 60 years of combined institutional experience in the hotel industry, encompassing nearly every discipline of the business.