

PRESS RELEASE

CONTACT: Paul Kesman
(248) 321-2035
pkesman@pdkpr.com

TOWNEPLACE SUITES AUBURN MANAGER EMILY WHITE WINS MARRIOTT DIAMOND GM OF THE YEAR AWARD; PROPERTY WINS MULTIPLE MARRIOTT AWARDS

AUBURN, AL, May 1, 2018 – The TownePlace Suites hotel in Auburn, Alabama has been officially recognized by Marriott, earning multiple prestigious awards for the McNeill Hotel Company property.

General Manager Emily White has earned Marriott’s Diamond GM of the Year Award for 2017 and staff member Mary Munday has earned Marriott’s Service Team Member of the Year Award for 2017.

Marriott names only four Diamond GM of the Year winners each year for its TownePlace Suites portfolio. Winners must demonstrate achievements in Operational and Hospitality Leadership excellence, including in the areas of financial management, sales leadership, service leadership and community service.

Among selection criteria, the Service Team Member of the Year Award winner must demonstrate ways to go above and beyond for colleagues that helps to drive guest satisfaction; and think of and implement the “just because” program on property, positively impacting the guest experience.

In addition, McNeill’s TownePlace Suites Auburn earned from Marriott its Chairman’s Award, Platinum Circle Award, Maintenance and Upkeep Award and Overall Satisfaction Award.

The Chairman’s Award is given to the one hotel in the entire TownePlace Suite Brand that is ranked #1 in Guest Satisfaction. In addition, the Platinum Circle Award recognizes hotels that are within the Top 5 Percent of the Brand in their Overall Guest Satisfaction; the Maintenance and Upkeep Award recognizes the Top 3 hotels in the TownePlace Suites Brand for being well-maintained; and the Overall Satisfaction Award recognizes the Top 3 hotels in the TownePlace Suites Brand with Overall Satisfaction as earned by its Guest Satisfaction Scores.

“We are very grateful to receive these prestigious awards from Marriott, which has been an outstanding brand partner for our company as we chart a growth path emphasizing the select service category,” said Phillip McNeill, CEO of McNeill Hotel Company.

"I am thrilled to receive this award on behalf of our great associates, as well as the other awards, including the Service Team Member award for Mary Munday. She is a total team player, who understands the importance of guest relationships," said Emily White, General Manager of the hotel.

Mark Ricketts, President and COO of McNeill Hotel Company, the company that manages the property, added, "We are extremely thrilled, and genuinely humbled, with Emily White and her TownePlace Suites Auburn team being selected for so many awards by Marriott. Emily is known for creating a fun work environment that keeps her associates engaged and appreciated, which, in turn, translates to happy guests and continued strong scores. This recognition reflects what we strive for as a hospitality organization dedicated to "People Serving People."

Located within walking distance of Auburn University, the 95-room Auburn TownePlace Suites offers guests convenient access to the famous Jordan-Hare Stadium, Chewacla State Park and the Robert Trent Jones golf trail. Hotel amenities include fully equipped kitchens, smart TVs, complimentary Wi-Fi and luxury bedding. The TownePlace Suites Auburn is pet-friendly (fees may apply) and also provides laundry facilities for guests' convenience.

About McNeill Hotel Company

Headquartered in Germantown, Tennessee, McNeill Hotel Company is built on a foundation of trust, pursuit of excellence and a philosophy of "people serving people." The firm focuses on select service hotels with a growth strategy based on a mix of new hotel development, meaningful acquisitions and third party management agreements. The company is an approved franchisee for both Marriott and Hilton. Phillip McNeill, Jr and Mark Ricketts, the company's principals, are 2nd generation hoteliers with over 60 years of combined institutional experience in the hotel industry, encompassing nearly every discipline of the business.